

meet and assist services at Tokyo Narita (NRT)

Thank you for your enquiry , We offer two service options: Executive and Premium.

The Executive Service includes an escort through immigration and security using the fastest available route. While our staff will strive to make the process as swift and easy as possible, we cannot guarantee no waiting time. For arrivals, our staff greets passengers at the aerobridge and escorts them and their bags to their ground transport or hotel representative. For departures, the meet and assist service begins two hours before the flight's scheduled departure time (STD). Please provide a local coordinator or driver's cell number for departures. Our staff will communicate with the driver, greet passengers curbside, assist with baggage, and escort them to check-in, helping with boarding passes and any baggage issues. After immigration, they will be led to their airline/member lounge (lounge access is not included) or directly to their departure gate .

Cost of Executive Service (Arrival or Departure)

- One Pax: USD 550
- Two Pax: USD 650
- Three Pax: USD 750
- Four Pax: USD 850
- Five Pax: USD 950

The Premium Service enhances the Executive Service by including the use of a pre-arranged fast lane and baggage assistance. For Premium arrivals, our staff greets passengers at the aerobridge and escorts them to their ground transport or hotel representative. At immigration, we utilize a prearranged Special or VIP Lane. We provide additional staff as baggage assistants for groups of three or more passengers (one extra baggage assistant for 3-6 pax; two extra for 7-10 pax). For Premium departures, the service starts two hours before STD, requiring a local coordinator or driver's cell number. Our staff will assist with baggage and escort passengers through check-in, helping with boarding passes and any

baggage issues. After immigration, they will be directed to their airline/member lounge (lounge access not included) or to their departure gate.

Cost of Premium Service (Arrival or Departure)

-One Pax: USD 800

-Two Pax: USD 1400

-Three Pax: USD 1600

-Four Pax: USD 1800

-Five Pax: USD 2000

We also offer optional add-ons, such as escorting passengers to the train station and assisting with ticket purchases for an additional USD 120 per agent, and extra baggage assistance at USD 500 per agent for those needing help with heavy or large bags.

Please note, there are surcharges for short notice bookings (less than 48 hours) and late-night or early-morning services an additional fee of 35% of the final service price.

Time & Date surcharge - Short Notice Bookings - less than 48 hours

Any booking that is made (and/or paid for) less than 48 hours before the Service Start Time will have a USD150 per order short notice booking surcharge added to the cost..

Time & Date surcharge - Late Night & Early Morning

For any service which involves a flight with a scheduled time of arrival (STA) or a schedule time of departure (STD) between 23:00pm and 09:30am local Japan time, will have an add-on of USD 120 per agent (Greeter or porter) added to the cost

Please note that the price does not include 4% cc fee and 7% tax

Thank you for your enquiry. We look forward to receiving your order.

Kind regards ,

Platinum Aviation