



Price List For Dubai Airport - 2024

Terminal 1 & 3 : Applicable rates for requests made (24) hours in advance
Prices in USD\$

	01st Person	Extra Person	Child	
Premium Meet and Greet	70	60	50	
Elite Meet and Greet	150	105	80	
Premium Meet and Greet	150	105	80	
Premium Meet and Greet	150	105	80	

Terminal 2 : Applicable rates for requests made (24) hours in advance

	01st Person	Extra Person	Child
Arrival			
Deluxe Meet and Greet	85	60	45
Premium Meet and Greet	105	85	65
Departure			
Deluxe Meet and Greet	85	65	55

Terminal 1 & 3 : Applicable rates for requests made within (24) hours				
Prices in USD\$				

	01st Person	Extra Person	Child	
Arrival				
Deluxe Meet and Greet	90	75	55	
Premium Meet and Greet	155	155	75	
Elite Meet and Greet	200	200	105	
Departure				
Deluxe Meet and Greet	105	105	75	
Premium Meet and Greet	200	200	105	
Transit				
Deluxe Meet and Greet	105	105	75],.
Premium Meet and Greet	200	200	105	

Terminal 2 : Applicable rates for requests made within (24) hours
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	01st Person	Extra Person	Child
Arrival			
Deluxe Meet and Greet	105	105	55
Premium Meet and Greet	250	200	95
Departure			
Deluxe Meet and Greet	95	95	95

*** 3-12 years of age Child Rate is applicable

*** Children 2 Years of age and below are Free of charge

Price does not include 4% credit card fee

**** Above rates are subject to 7% VAT

cancellation is applicable 48 hours before the flight schedule time

ARRIVAL SERVICES

DELUXE MEET AND GREET ON ARRIVAL

Available for Terminal 1, Terminal 2, and Terminal 3 Requests

Personalized Meet and Greet at the Arrival Gate •

Assistance & Fast Track with Immigration Formalities •

Escort to the Luggage Carousel area •

Escort to the Airport Exit •

Platinum Team will meet the guest at the ARRIVAL GATE, nearest to the aircraft, just after the aerobridge. Once met, the **Platinum Team** will escort the guest to the dedicated passport control counter for fast-tracked formalities. After immigration, they will assist the guest to the baggage carousel.

Porter requirements will be handled by the Airport Portering Services, with charges applied • directly to the guests, subject to availability.

Once luggage is collected, the **Platinum Team** will escort the guest to the airport exit and hand them over to the appropriate receiver at the meeting point. The Guest Service Agent will remain with the passenger for a maximum of 10 minutes after exiting the airport. It is the responsibility of the organization/person making the booking to ensure their representative is on time to meet the passenger.

PREMIUM MEET AND GREET ON ARRIVAL

Available for Terminal 1, Terminal 2, and Terminal 3 Requests

Meet and Greet at the Arrival Gate by your Personal Concierge •

Assistance and Fast Track with Immigration Formalities •

Assistance with Luggage Collection and Handling •

Escort and Assistance to Airport Exit until the Car Park •

Platinum Team will meet the guest at the ARRIVAL GATE, nearest to the aircraft, just after the aerobridge. They will escort the guest through passport control and assist with fast-tracked immigration formalities. Afterward, the **Platinum Team** will collect the guest's luggage from the carousel, identifying it by luggage tags and ensuring confirmation from the guest. Once luggage is confirmed, they will escort the guest to the airport exit and assist until the car park, helping load luggage into their transport.

The Guest Service Agent will remain with the passenger for a maximum of 10 minutes after exiting the airport. It is the responsibility of the organization/person making the booking to ensure their representative is on time to meet the passenger.

ELITE MEET AND GREET ON ARRIVAL

Available for Terminal 1 and Terminal 3 Requests

Meet and Greet at the Arrival Gate by your Personal Concierge •

Access to Platinum Lounge (Arrivals) •

Assistance and Fast Track with Immigration Formalities •

Assistance with Luggage Collection and Handling •

Escort and Assistance to Airport Exit until the Car Park •

Complimentary Voucher to access Platinum Lounge at Departures •

- Refreshments (Hot and Cold Buffet) ○
- Wide selection of Beverages ○
- Access to Shower Facilities ○
- Access to Business Centre Facilities ○

Platinum Team will meet the guest at the ARRIVAL GATE, escorting them to the Platinum Arrival Lounge. Guests will enjoy complimentary light refreshments. The **Platinum Team** will collect the luggage from the carousel, ensuring proper identification and confirmation before proceeding to the dedicated passport control counter for fast-tracked formalities. After immigration, they will escort the guest to the baggage carousel and assist to the airport exit, helping load luggage to their transport.

Guests will receive a Lounge Voucher for Platinum Departure Lounge access during their departure at the Dubai International Airports.

The Guest Service Agent will remain with the passenger for a maximum of 10 minutes after exiting the airport. It is the responsibility of the organization/person making the booking to ensure their representative is on time to meet the passenger.

DEPARTURE SERVICES

DELUXE MEET AND GREET ON DEPARTURE

Available for Terminal 1, Terminal 2, and Terminal 3 Requests

Note: Standard allocation of **Platinum Team** for Departure Service would be 3 hours before the Estimated Time of Departure.

Personalized Meet and Greet at the Departure Meeting Point •

Meeting Points: •

Terminal 1: Entrance #5 Departures level ○

Terminal 2: Entrance #1 Departures side ○

Terminal 3: Entrance #2 Departures level (Economy) / VIP Drop Off (First & Business Class) ○

Assistance with Check-in Formalities •

Assistance and Fast Track with Immigration Formalities and Security Check Points •

Assistance to the Boarding Gate or Preferred Drop Off point of Guest •

Platinum Team will call the guest/client 4 hours prior to the estimated time of departure if contact details are provided. Otherwise, guests can reach **Platinum** at +971 4 505 2775 or +971 56 676 2104.

The **Platinum Team** will meet guests at the designated meeting points and assist with check-in formalities and fast-tracked immigration. After check-in, they will escort the guest through airport security checks and to the boarding gate or the guest's preferred drop-off point.

PREMIUM MEET AND GREET ON DEPARTURE

Available for Terminal 1 and Terminal 3 Requests

Note: Standard allocation of **Platinum Team** for Departure Service would be 3 hours before the Estimated Time of Departure.

Meet and Greet at the Departure Meeting Point by your Personal Concierge •

Meeting Points: •

Terminal 1: Entrance #5 Departures level ○

Terminal 3: Entrance #2 Departures level (Economy) / VIP Drop Off (First & Business Class) ○

Assistance with Check-in Formalities •

Assistance and Fast Track with Immigration Formalities and Security Check Points •

Lounge Access at Dubai International Hotel Facilities. •

Platinum Lounges (Terminal 3 Departures - Concourse A, B, or C) ○

Platinum Business Class Lounge (Terminal 1 Departures – Concourse D) ○

Lounge Access up to 4 hours ▪

- Complimentary Refreshments (Hot and Cold Buffet) ▪
- Wide Selection of Beverages ▪
- Access to Shower Facilities ▪
- Access to Business Centre Facilities ▪
- Escort to the Boarding Gate of your flight •

Platinum Team will call the guest/client 4 hours prior to the estimated time of departure if contact details are provided. Otherwise, guests can reach **Platinum** at +971 4 505 2775 or +971 56 676 2104. The **Platinum Team** will meet guests at the designated meeting points and assist with check-in formalities and fast-tracked immigration. After check-in, they will escort the guest to the Platinum Lounge, and from there to the flight's boarding gate.

TRANSIT SERVICES

DELUXE MEET AND GREET ON TRANSIT

Available for Terminal 1 and Terminal 3 Requests

- Personalized Meet and Greet at the Arrival Gate •
- Assistance with Boarding Pass Collection (if necessary) •
- Assistance with Luggage Transfers (if necessary) •
- Luggage Transfers are carried out by DNATA ○
- Additional charges may apply, settled directly by guest. ○
- Escort to the Boarding Gate of your onward flight •

Platinum Team will meet the guest at the ARRIVAL GATE, nearest to the aircraft, just after the aerobridge. They will escort the guest to the nearest transfer desks for boarding pass collection and luggage transfers if necessary.

Luggage transfers are handled by DNATA, with an approximate charge of USD 85.00 for up to 3 luggage, payable by the guest. •

After completing transfer formalities, the **Platinum Team** will escort and assist the guest to the boarding gate of the onward flight, providing necessary transportation for inter-terminal transit.

PREMIUM MEET AND GREET ON TRANSIT

Available for Terminal 1 and Terminal 3 Requests

- Personalized Meet and Greet at the Arrival Gate •
- Assistance with Boarding Pass Collection (if necessary) •
- Assistance with Luggage Transfers (if necessary) •
- Luggage Transfers are carried out by DNATA ○
- Additional charges may apply, settled directly by guest. ○
- Lounge Access at Platinum Lounges (Terminal 3 Departures - Concourse A, B, or C) •
- Escort to the Boarding Gate of your onward flight •

Platinum Team will meet the guest at the ARRIVAL GATE, escorting them to the nearest transfer desks for boarding pass collection and luggage transfers if necessary.

Luggage transfers are handled by DNATA, with an approximate charge of USD 85.00 for up to 3 luggage, payable by the guest. •

Once the guest has completed transfer formalities, the **Platinum Team** will escort them to the Platinum Departure Lounge, providing access to refreshments, beverages, shower facilities, and business center facilities.

At the time of boarding, the **Platinum Team** will escort and assist the guest from the Lounge to the boarding gate of their onward flight.